

	Date of complaint:		
Association	Date dispute occurred:		
Record of Complaint	Date dispute occurred.		
Complainant			
		Club:	
Email: Guardian (If under 18):			
Status: Administrator/Voluntee Althete/Playe Coach/Assistant Coach Manager/Club Officia	Parent h Spectator		
	Respondant		
C 1' (TC 1 10)	er Official	Club: Phone:	
Coach/Assistant Coach Manager/Club Officia	h Spectator		
	Complaint Details		
Selection Dispute Time On Cour Coaching Method Descimination Othe	e Bullying Policy Breach t Harrassment Defamation s Abuse n Victimisation		
Description of Complaint (include	where and when)		

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Office Use Only			
Complainant/Respondant are aware of how to access the Member Protection Policy or have been provided with a copy			
Options for resolution have been advised to complainant; - Select resolution option that applies			
Informal resolution with respondant directly Informal resolution at Club level - President/Coach Mediation hosted by committee member or 3rd party with/without support person Nominated PHNA or 3rd party Complaint Handler to further Investigate complaint Additional information saught relating to complaint An interim arrangment - temporary seperation of parties Escalation to PHNA Hearing Tribunal Escalation to Netball WA			
Option to refer complaint to an external agency			
Authorities contacted if required			
The following do not apply if an informal resolution is achieved Has a copy of this complaint been given to the respondant (ommitting confidential information) e.g. contact details etc			
Has the complaint been captured in the complaint register			
Has the complaint been schedulled to be discussed in the next committee meeting			
Has the Member Protection Officer been notified of complaint type and intended resolution pathway			
Which PHNA Committee member will handle this complaint? Follow up date:			
Additional Information:			
Signature			
Committee Member			

This form has been adapted for the use of PHNA as per the Netball Australia Member Protection Policy Information on this form is sensitive and must be handled accordingly

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